



## Questions to ask a Disability Employment Service

What percentage of your clients are on the autism spectrum?

What support do you provide your clients on the autism spectrum?

What successes have you had in placing people with autism into work?

Can you give me an example of the types of work experience you have placed clients in?

Have your staff received autism awareness training? If so, when?

Do your consultants provide one-on-one support?

If it is a group program, what are the size of the groups?

Can I meet the group first?

What activities do they do?

Is it mandatory for all participants to attend group workshops and training?

What links do you have with employers and/or community organisations?

What steps do you take to understand individual needs and strengths?

What support and training do you provide for clients to learn workplace skills?

What support do you provide once clients are placed in work?

How long have you been working at this organisation?

Do you have a sense of the average length of service of your employees? (it will be important to gauge if there is a high turnover of staff)

What star-rating is your DES?

How is your organisation preparing for the NDIS?

How do you conduct job searches? (The gold standard is individualised job search where an employment consultant actively markets the individual to prospective employees).

How many clients does each consultant manage? (it should be less than 30)

What are the average weekly hours of work were for the last five people placed?